

## Service Re-design in Surgery

The New Children's Hospital will not only be new buildings—it will also mean the chance to look again at services and how we do things. Colleagues in surgery have already started to think about service re-design and recently held a meeting to look at new ideas in preoperative assessment, preparation and planned discharge. The meeting was attended by clinicians, nursing staff, AHPs, play specialists and family support. Some of the most important people there though were parents and patients who helped the meeting understand what is was like to be on the receiving end of services.



These families helped to review draft proposals for the patient pathways in surgery. These proposals will now be developed and we want you to play a part in that. We'll be running surveys and discussions to help gather more family and patient views of the proposals. If you would like to be included in these then contact Kate at the numbers below.



We were very pleased recently to welcome Professor Pat McKeever from the University of Toronto to Glasgow. Pat came to discuss her research on the places where children's health care is provided. She has a particular interest in what children think of hospitals and gave a very interesting talk on the differences between what architects **think** children like and what they **actually** want. Pat reminded us of the important role that children will play in planning for our new hospital. You can view a summary of her talk on our website.

## Want to Know More?

If you would like to learn more about the opportunities to get involved in the New Children's Hospital then we would like to hear from you.

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To keep up to date with the developments at the New Children's Hospital visit the website at [www.nhsggc.org.uk/childrenshospital](http://www.nhsggc.org.uk/childrenshospital)



### Update on the Planning Process

Perhaps not surprisingly, given the overall size and scale of the proposed development of the South Glasgow site, the planned submission date for the Outline Business Case (OBC) has been set back a number of times in recent months. These delays have not arisen because of any changes in the overall planning for the New Children's Hospital but have mainly related to elements of the overall South Glasgow site and/or the plans for the new adult hospital. However, recent weeks have seen real progress with formal Board approval for the OBC given on the 19th of February. The OBC will now be formally submitted to the Scottish Government and it is hoped that the final approval will be provided by April. Watch this space as it will be all systems go once the project gets the green light!

Hello and welcome to the third edition of the Family Newsletter for the New Children's Hospital.

This is designed to help keep you up-to-date with developments and to let you know about the opportunities for you to add your voice to the discussions on planning and design.

We hope you find the newsletter interesting and please get in touch if you would like to know more.

## Stories Inside

- The Youth Panel has a busy year
- Getting new ideas—The Family and Youth Panels go visiting
- Prof McKeever visits Glasgow
- Changes to surgery—get involved



# Our Busy Youth Panel

The Youth Panel for the New Children's Hospital were very busy in 2007 with visits, training and getting to know Govan. They took part in the Govan Fair where, dressed as mad doctors and nurses, they helped to raise awareness of the New Children's Hospital as well as money for the Southern General. Andrew Williams represented the panel when he presented the medals to the participants in the Govan Fair Football Tournament. The Youth Panel has also sponsored a Fair Play Shield at the Robert Currie Football Festival. Held in Govan, this Festival attracts young football teams from all over Scotland and the Panel were there to present the shield to the first winners, Sporting Yoker.

The Panel also took part in the visits to the Beatson and the Golden Jubilee Hospitals. You can find out more about these visits on the next page.



The Youth Panel have also been involved in media training where the group were put through their paces and learned about how to put their point across within the media spotlight. The panel developed their own press release before taking part in a press conference and interviews about their work. There is a link to a video on the New Children's Hospital website ([www.nhsggc.org.uk/childrenshospital](http://www.nhsggc.org.uk/childrenshospital)) where you can see the work that they did that day and what they learned put into practice.

All their hard work was recognized at the NHS Scotland conference where Tari Robertson of the Youth Panel collected an award for a poster describing the community engagement with families, children and young people.



The Youth Panel is currently recruiting new members so if you would like to know more then please contact Kate — e-mail and phone number are on the back page.

# New Ideas in Hospital Design

The Family and Youth Panels visited two of Glasgow's newer hospitals to see if they could provide ideas for the design of the New Children's Hospital. They visited the new Beatson in the West end and the Golden Jubilee in Clydebank.

There were a lot of similarities between the two hospitals. Both had a feeling of space, high quality finishes, lots of light, views onto green and garden areas and both used colour to help patients find their way around.

The new Teenage Cancer Trust ward at the Beatson had a lot of features that the Youth Panel were interested in. There were single rooms designed to look as much like a bedroom as possible, a TV and computer, with access to the internet and MSN messenger; changing light panels in the ceiling and good storage space.

There were lots of examples of space, colour and good design but the Panels particularly liked the interesting design features like the courtyard gardens and the Beatson's raspberry ripple wall.

If you would like to learn more about these hospitals then please visit our website [www.nhsggc.org.uk/childrenshospital](http://www.nhsggc.org.uk/childrenshospital) and click on Family Panel.

